

Stairlift Home Survey Checklist

Print this checklist and tick items off before your free home survey. It helps the surveyor give you an accurate fixed quote in a single visit.

Before the surveyor arrives

These small steps mean an accurate measurement and a faster, written quote.

- Clear the staircase of rugs, runners and loose items
- Move furniture or pictures away from the bottom and top of the stairs
- Decide which side of the staircase suits the rail
- Check there is a 13-amp socket within 2 metres of the top or bottom landing
- Have any medical or mobility information to hand

Questions to ask your surveyor

- Is my staircase suitable for a straight or curved rail?
- Which models will fit my stairs and what are the seat options?
- How long is the installation likely to take?
- What is included in the fixed written quote?
- What warranty, servicing and call-out cover comes with the lift?
- Do I qualify for zero-rated VAT relief?

Information you may want to share

- Who will use the stairlift and any specific mobility needs
- Any hip, knee, back or balance considerations
- Whether you need a hinged rail at the bottom for a doorway
- Whether the lift is for a short-term need (consider rental)

Need help? Call our Plymouth team on **01752 648599** or book a free home survey at **stairliftsplymouth.com**. We cover Plymouth, Devon and east Cornwall — same-day call-outs available.